

# Jeppesen FliteSupport Services

Customized Trip Planning, Dispatch and Fueling solutions available when you need them.

Jeppesen FliteSupport Services provides customized and flexible solutions to meet your trip planning, dispatch and fueling needs. Our services are tailored to each flight department's policies and government regulations. Jeppesen's team of experts will work with you to build and execute a plan that can enhance, optimize and streamline your operations.

## Extend your capabilities.



Jeppesen's San Jose, California ITP Ops Center.

We support your operations with a 24/7 team of experts and complete services that augment your flight department and allow for efficient worldwide operations. To extend your flight department's capabilities and maintain or improve safety standards, pilots, aircrew and operational staff need services that let them meet their global transportation requirements. Our team performs your dispatching and trip-planning tasks in a coordinated environment, and brings our aviation expertise into your flight department. We fill any operational gaps and make your business more capable and efficient.

## Jeppesen FliteSupport Services can transform your business.

### International Trip Planning

We provide a full-featured ITP service that can handle all your trip-planning needs.

- Itinerary and Route Planning, Flight Plans, Filing, Charting, Weather and NOTAMS
- Overflight and Landing Permits, Airfield Slots, Customs notifications, eAPIS
- Ground Handling, Fuel, Security
- Hotel, Ground Transportation, Catering, Travel services
- EU ETS, Concierge Services and more

- Jeppesen handler network features the best handlers in the business, world-class service and established credit. Your crews can focus on flying and not on the logistics.
  - ITP centers around the globe pass on to our customers' local expertise and continuity of service
  - convenient Web portal offers secure, up-to-date access to your trip information and status
  - line-item invoicing makes your charges easy to view and understand
  - unique pricing solutions, such as Sector pricing, gives you a standardized service with predictable fees



### Dispatch Support

- Planning and executing your flights is easier and can be customized according to your company policies and government regulations.
- Complete ATC coordination and in-flight assistance is available 24/7.
- All Jeppesen dispatchers have airline experience, hold FAA Part 121 dispatcher certificates and offer best-in-class service.
- Dispatch builds and tracks your flights/trips from inception to final execution, and provides process standardization and review through dispatch methodology.



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- Customer-specific Web portal allows you to track and access flight documents and status:
  - view all of your flights from a single page
  - download, email, fax your trip information quickly, from a central location to anywhere in the world
  - your aircrew and operational personnel can easily share information with Jeppesen dispatchers
  - dispatch is compatible with aviation scheduling software

## Fuel

- Jeppesen partners with World Fuel Services to provide cost-efficient fueling at over 3,000 airfields around the world.
- Gain the pricing power of the world's largest reseller of fuel.
- We offer 24/7 fuel dispatch and you can order online.

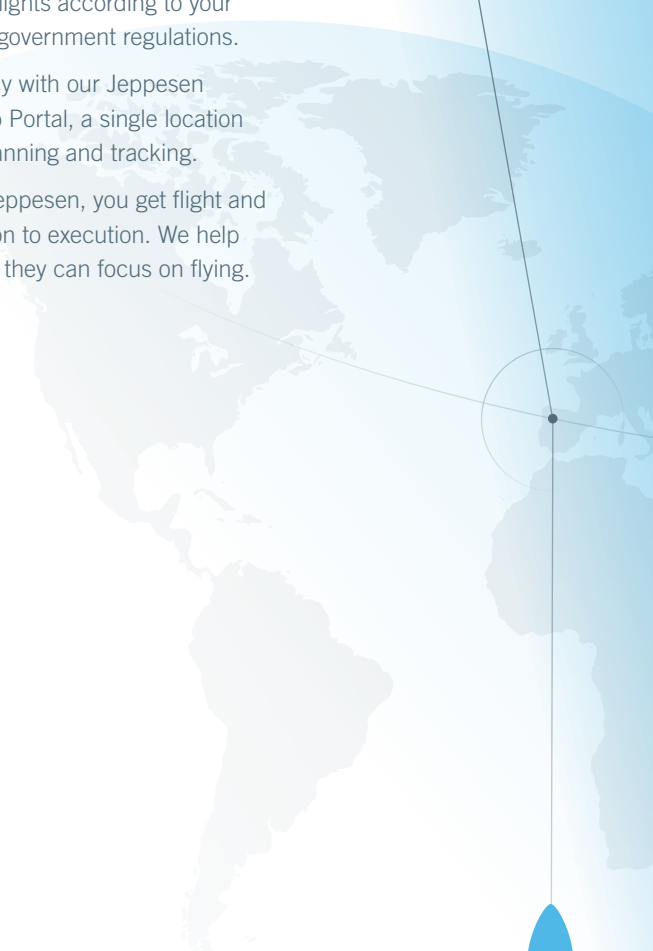


## Choose from our complete service offering to build your solution.

You can customize our services to meet your unique needs and operational structure.

- Our team of experts provides outstanding service. Take advantage of our strategic partnerships to enhance your operations and lower your costs.
- Increase safety with our Certified 121 dispatchers, who will execute your flights according to your company policies and government regulations.
- Enhance your efficiency with our Jeppesen Dispatch Services Web Portal, a single location for communication, planning and tracking.

When you partner with Jeppesen, you get flight and trip support from inception to execution. We help reduce crew workload so they can focus on flying.



### Become 24/7-capable

Our dispatchers and trip planners help to keep your aircrews moving every day, all around the world.

### For more information

800.553.7750 or 303.328.4244  
ba-customerservice@jeppesen.com