

# Jeppesen FliteSupport Services

Customized international trip planning, dispatch and fueling solutions available when you need them.

Jeppesen FliteSupport Services provides customized and flexible solutions to meet your international trip planning, dispatch and fueling needs. Our services are tailored to each operator's policies and government regulations. Our team of experts will work with you to build and execute a solution that can enhance, optimize and streamline your operations.



Jeppesen's San Jose, California ITP Ops Center.

Our 24/7 team of experts and complete services augment your airline's capabilities and make your worldwide operations more efficient.

Our team of experts performs the dispatching and international trip planning tasks in coordination with your operations staff to ensure timely communications and seamless execution of your flights.

Look what Jeppesen FliteSupport Services offers.

## International Trip Planning

We provide a full featured ITP service that can handle all your trip planning needs including:

- Itinerary and route planning, flight plans, filing, charting, weather and NOTAMs
- Overflight and landing permits, airfield slots, customs notifications and eAPIS
- Aircraft and cargo handling, fuel
- Hotel, ground transportation, catering, travel services, security, passenger coordination
- EU ETS, concierge services and more

Jeppesen Handler Network – We evaluate and select the best handlers in the business with world-class service and established credit. Now your crews can

focus on flying and not the logistics.

We operate ITP centers around the globe to pass on to our customers' local expertise and continuity of service.

We provide convenient Web portal access for secure, up-to-date access to your trip information and status.

## Dispatch

- Flight planning and dispatching according to your airline policies and governmental regulations
- Complete ATC coordination and in-flight assistance
- Best-in-class service from dispatchers who are airline-experienced and hold FAA Part 121 dispatcher certificates
- Dispatching that builds and tracks your flights/trips from inception to final execution, providing process standardization and review through dispatch methodology
- Customer-specific Web access allows for tracking and access to flight documents and status:
  - View all of your flights from a single page
  - Quickly download, email or fax your trip information from a central location to anywhere in the world
  - Your aircrew and operational personnel can easily share information with Jeppesen dispatchers

## Fuel

- Jeppesen partners with World Fuel Services to provide cost-efficient fueling at over 3,000 airfields around the world
- Gain the pricing power of the world's largest reseller of fuel
- Fuel dispatch with online ordering



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Customized international trip planning, dispatch and fueling solutions available when you need them.

## Choose from our complete service offering to build your solution.

You can customize our services to meet your unique needs and operational structure.

- Our team of experts provides outstanding service
- Take advantage of our strategic partnerships to enhance your operations and lower your costs
- Use our services for operations such as:
  - Ferry flights
  - Charter flights
  - Flights to maintenance facilities
  - Diversions

- When you partner with us, you get flight and trip support from inception to execution. We help to reduce crew workload, so they can focus on flying.



## Become 24/7-capable.

Our dispatchers and international trip planners keep your aircrews moving all day, all around the world.

## Learn more about what we offer.

For more information about Jeppesen FliteSupport Services, call

### Americas

800.353.2108

+1 303.328.4422

Email: [airlineservices@jeppesen.com](mailto:airlineservices@jeppesen.com)

### Europe/Russia/CIS/Middle East/Africa

+49 6102 5070

Email: [FRA-CASales@jeppesen.com](mailto:FRA-CASales@jeppesen.com)

### UK and Ireland

+44 1293 842400

Email: [UK-airlinesales@jeppesen.com](mailto:UK-airlinesales@jeppesen.com)

### China

+86 10 6539 1768

Email: [China-Services@jeppesen.com](mailto:China-Services@jeppesen.com)

### Southeast Asia/Pacific Rim

+65 6411 5888

Email: [Asia-Services@jeppesen.com](mailto:Asia-Services@jeppesen.com)